

TENDER NOTICE (Revised)

**Jharkhand Space Applications Center
Department of Information Technology
2nd Floor, Engineer's Hostel - I, Dhurwa, Ranchi**

On behalf of the Government of Jharkhand, the Director, Jharkhand Space Applications Center (JSAC), Dept. of Information Technology, Government of Jharkhand invites sealed Bids (Technical and Commercial) for **SURVEY OF GOVERNMENT HEALTH FACILITIES UNDER JHARKHAND RURAL HEALTH MISSION SOCIETY (JRHMS) AND GPS READING OF EACH HEALTH FACILITY.**

1. A complete set of tender documents may be purchased by any interested eligible tenderer upon payment of a non-refundable fee of Rs. 5000/- payable by Demand Draft drawn in favour of Jharkhand Space Applications Center, Ranchi.
2. It may be downloaded from <http://jsac.jharkhand.gov.in> up to 19th Feb 2013. The fee amount is to be paid through DD in favour of Director, Jharkhand Space Applications Center, payable at Ranchi and should be enclosed with the bid document at the time of submission.
3. The details are given below:

Tender Reference	JSAC/11/2013 Date : 30/1/13
Price of Tender Document	Rs 5000/-
Pre-bid Conference date & place	1 st March 2013 at 3.30 p.m. Jharkhand Space Applications Center Engineer's Hostel-I, Dhurwa Ranchi – 834004
Last Time and Date for receipt of tender offers	11 th March 2013 at 4:00 PM
Time and Date of Opening of tender offers (Technical offer)	12 th March 2013 at 11:00AM at Jharkhand Space Applications Center Engineer's Hostel-I, Dhurwa Ranchi – 834004
Time and Date of Opening of Price Bid (Commercial Offer)	Will be communicated after opening of technical bids.

5. Bids should remain valid for acceptance up to 1-6- 2013.

6. The Director, Jharkhand Space Applications Center, Ranchi reserves the right to accept or reject any tender offer without assigning any reason.

Sd/-
Director
Jharkhand Space Applications Center, Ranchi

1.Pre Qualification Criteria

Bidders desirous of bidding for the project shall meet the following pre-qualification:

1. The bidder should be in the business of Primary Survey and Data Entry for at least three years as on bid calling date. The bidder should have worked in at least three projects related to the data entry work of the Government/PSU, out of which the value of at least one project should be of more than Rs. 25 Lakhs.
2. The annual turnover of the firm in Primary Survey and Data Entry of documents must exceed Rs. 35 Lakhs during the last three financial years. The bidder should submit income tax statements and auditor's SOE reports and copies of orders in support of turnover details.
3. The bidder should have qualified and experienced manpower for designated work like questionnaire survey and data entry of collected data. The bidder should give an undertaking to open office in Ranchi with minimum of 10 computer systems with related accessories (i.e. Generator, UPS, Furniture, electricity) for data entry work at the time of accepting the award.
4. The bidder should not have been blacklisted by any Government Department(s) of Jharkhand or by any external funding agency.
5. The bidder's survey team must have the following desirable characteristics:
 - Familiarity with the Local Language
 - Good past track record

The tenderer shall also enclose Certificate/Undertaking that the Bidder has quoted for all the items specified in the price schedule i.e.

- ❖ Sales Tax and Service Tax Registration Certificate
- ❖ Latest Sales Tax and service tax paid receipts
- ❖ Letter for acceptance of all Terms and Conditions
- ❖ Power of Attorney

2. Scope of work

1. The scope of the work includes the structured questionnaire survey of government health facilities with GPS reading and digital photo facilities in each location, i.e. Primary Health Sub-Centre, Primary Health Centre, Community Health Centre, and different categories of sub-divisional hospitals (31-50 bed as category I & 51-100 bed as category II) and district hospitals (101-200 bed as category I, 201-300 bed as category II and 301-500 bed as category III) total 4569 in number (district wise detail list may be seen in **Annexure I**. The survey also includes Meso Hospitals, Hospitals under labour department, Government Hospitals empanelled under Rastriya Swasthya Bima Yojna, Govt. Recognized Private Hospitals, Police Hospitals, Jail Hospitals, Missionaries Hospitals, Hindalco Hospital, SAIL Hospital, DVC Hospital, CCL, BCCL, all Public Sector unit Hospitals, all Govt. and Non Govt. Hospitals, Govt. Autonomus Hospital etc. and Anganbadi centres.
2. The questionnaire is already structured and may be seen in **Annexure (II-IX)**.
3. The survey will be carried out involving service providers through tendering process.
4. The surveyed data of the questionnaire have to be fed in the computer on prescribed database design to integrate with the GIS Maps of said facilities.
5. The authentication certificate of survey data is to be processed from the Head of the concerned health center.

3. JOB REQUIREMENTS & DELIVERABLES

- I. The bidders/tenderers to whom the contract for the above work is awarded, hereinafter called the service provider (SP)/agency, will have sufficient number of survey and data entry staff. The Job requirement includes Primary Survey as per the prescribed format, GPS reading and digital photo of facilities in each location.
- II. The first (basic) data entry of survey data will be done by the Agency and verified by the Agency only. After complete corrections the district wise data will be provided to the JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand.
- III. The information collected will be verified and authenticated by the JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand.
- IV. If there is any gap found in the survey data the service provider has to resurvey and reenter the data, which should not exceed or repeat more than the second checklist. If it is again repeated heavy penalty (four times of the rate quoted for the job) will be levied to the service provider. After data verification and finalization, the facility wise final printouts (on good quality A4 Size paper) will be generated by the service provider.
- V. The Service Provider requires to deliver the data in soft copy and hard copy with certification of completeness and correctness from the user department, i.e. JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand.

4. IMPORTANT LIMITS AND VALUES RELATED TO BID

S.N.	Item	Description
1.	Bid Security (EMD)	Rs. 5 Lakhs (Rupees Five lakhs Only)
2.	Bid Validity Period	90 days from the date of opening of bid.
3.	Bid Security Validity Period	90 days from the date of opening of bid.
4.	Implementation Period	12 Months from the date of signing of contract.
5.	Warranty Period	90 days from the date of submission of deliverables and final acceptance of completion of work whichever falls earlier.
6.	Implementation cum Performance Guarantee Value (in Rupees.)	10% of contract value
7.	Implementation cum Performance Guarantee validity period	180 days from the date of submission and delivery and final acceptance of completion of work.
8.	Period for submission of Implementation cum Performance Guarantee	Within 15 days of receipt of letter of notification of award.
9.	Period for signing contract	Within 15 days from the date of receipt of letter of notification of award.
10.	Penalty for delay in implementation	Please refer penalty clause.
11.	Address for correspondence of clarifications	Director Jharkhand Space Applications Center Engineer's Hostel-I, Dhurwa Ranchi – 834004 Phone: 0651-2401719 Fax: 0651-2401720

5: INSTRUCTIONS TO BIDDERS

1. Introduction

On behalf of the Govt. of Jharkhand, the Director, JSAC, Dept. of IT, Government of Jharkhand invites sealed Bids (Technical and Commercial) **SURVEY OF GOVERNMENT HEALTH FACILITIES UNDER JHARKHAND RURAL HEALTH MISSION SOCIETY (JRHMS) AND GPS READING OF EACH HEALTH FACILITY.**

2. How prices have to be quoted

Price should be quoted for a unit Health Facility survey in the prescribed format which includes facility survey, photographs, data entry, supply of first print for check list, final print and soft copy. The price should be clearly stated including all applicable taxes. Any conditional price quoted will not be accepted.

3. Pre-Bid Conference

A Pre-Bid conference of all the intending Bidders will be held at the scheduled date and time as indicated in the **Schedule of the Tender**. Intending Bidders will be allowed to suggest suitable modifications in the clauses indicated in this tender. JSAC will communicate such changes in specifications that are accepted, to all the intending bidders who have obtained the bid document. All such changes will become a part of this document and binding on all the Bidders.

4. Cost of Tender Document

This document will be downloaded from the website <http://jsac.jharkhand.gov.in>. However, such downloaded document will have to be accompanied by a DD of Rs. 5000/- in favour of Director, Jharkhand Space Applications Center, payable at Ranchi at the time of submission of bids. Non submission of DD means tender is out rightly rejected.

5. Cost of Tender

The Bidder shall bear all costs associated with the preparation and submission of its tender, and the JSAC will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the tendering process.

6. Non-transferable Tender

The tender document is not transferable. Only the party who has purchased this tender form shall be entitled to quote.

7. Offer Validity Period

The tender offer must be valid for 90 days. Any offer falling short of the validity period is liable for rejection.

8. Completeness of Tender Offer

The Bidder is expected to examine all instructions, forms, terms, conditions and specifications in the Tender Documents. Failure to furnish all information required by the tender documents or submission of a tender offer not substantially responsive in every respect to the tender documents will be at the Bidder's risk and may result in rejection of its tender offer. The tender offer is liable to be rejected outright without any intimation to the Bidder if complete information as called for in the tender document is not given therein, or if particulars asked for in the Forms / Performa in the tender are not fully furnished.

9. Two Bid System Tender

The offers shall be in two separate parts containing **Technical** and **Commercial** Offers. Two separate sealed envelopes containing the Technical and Commercial offers respectively should be enclosed together in a larger envelope, sealed and superscripted with the Tender Reference Number and Name of the Bidder.

Both the inside envelopes should be separately securely sealed and stamped. The sealed envelopes must be super-scribed with the following information:

Type of Offer (Technical or Commercial):

Tender Reference Number:

Name of Bidder:

9.1 ENVELOPE – I (Technical Offer):

The Technical Offer (T.O.) should be complete in all respects and contain all information asked for, except prices. It should not contain any price information. The T.O. should indicate whether **products and services asked** for are quoted, and that all requirements therefore are quoted.

The Technical Offer must be submitted in an organized and neat manner. No documents, brochures, leaflet, etc. should be submitted in loose form. All the pages of the tender should be numbered, signed and stamped and reference should be made to these pages if required.

The format for submission of Technical Offer is as follows:

1. Index
2. Essential Documents
3. Tender Offer Form (**Annexure A**) duly filled in.
4. Bidder's Detail (**Annexure B**)

5. Earnest Money Deposit
6. Other relevant documents establishing the Bidder's eligibility to participate in the tender

Documents Establishing Bidders Eligibility and Qualifications

The Bidder shall furnish, as part of its tender offer, documents establishing the Bidder's eligibility to participate in the tender and its qualifications to perform the Contract as mentioned in Pre Qualification Criteria section.

The Bidder shall also enclose Certificate/Undertaking that the Bidder has quoted for all the items specified in the price schedule.

Details of Technical manpower working with the firm, including the total number for the last one year and also including extracts of employee's register and details of proof of statutory payments made towards E.S.I. and Provident Fund in respect of these employees should be furnished.

Sales Tax Clearance Certificate from the competent authority showing the attested Sales Tax paid up to Sep 2012 shall be enclosed.

Letter for acceptance of all Terms and Conditions of the tender document, and Power of Attorney in favour of the person signing the bids should be enclosed.

The Bidder shall enclose documentary proof of his qualifications to the tender in forms P1, P2, P3, P4, P5 and P6.

Earnest Money Deposit

Bidders are required to give Rs. 5 Lakhs (Rs. Five Lakhs Only) as Earnest Money Deposit (EMD) along with their offer. The EMD may also be given in the form of a bank draft payable to Jharkhand Space Applications Center, Ranchi.

Unsuccessful Bidder's EMD will be discharged/ returned within 30 days after the expiration of the period of tender offer validity prescribed by JSAC.

The successful Bidder's bid security will be discharged upon the Bidder executing the Contract and furnishing the Performance Security.

The bid security may be forfeited. If a Bidder withdraws its tender during the period of bid validity or in case of a successful Bidder, if the Bidder fails:

- i. To sign the contract in accordance with the terms and conditions
- ii. To furnish performance security as specified in the terms and conditions

9.2 ENVELOPE-II (Commercial Offer)

The Commercial Offer must be given in a separate sealed envelope. The price bid should not contradict the Technical Offer in any manner.

Bidder should submit their prices only in the Bid Form (**Annexure - C**) given in the tender. Price quoted other than the bid form shall be liable to be rejected. The Bid Form must be filled in completely, without any errors, erasures or alterations. The price should be inclusive of all taxes. The Bid form prices must not contain any conditions. Conditional Bid Form is liable to be rejected.

10. Signing of Tender Offers

The original and two copies of the Tender Offer shall be typed or written in ink and shall be signed by the Bidder or a person or persons duly authorized in writing to bind the Bidder to the Contract. Power-of-attorney accompanying the tender offer shall indicate such authorization. The person or persons signing the Tender Offer shall put initial on all pages of the Tender Offer, except for laminated printed literatures/ brochures.

The Tender Offer shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case the person or persons signing the offer shall initial such corrections.

11. Erasures or Alterations

Offers containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information being offered must be filled in. Filling up of the Technical Detail Form using terms such as "OK", "accepted", "noted", "as given in brochure / manual" is not acceptable. The JSAC may treat offers not adhering to these guidelines as unacceptable.

12. Fixed Price

The Commercial Offer shall be on a fixed price basis, inclusive of all taxes and levies. No price variation should be asked for relating to increases in customs duty, service tax, excise tax, dollar price variation, etc. Price quotation accompanied by vague and conditional expressions such as "subject to immediate acceptance", "subject to confirmation before sales", etc. will be treated as being at variance and shall be liable for rejection.

13. Submission of Tender Offers

JSAC shall receive sealed Tender Offers at the address specified above not later than the time and date specified in the invitation for Tender Offers. In the event of the specified date for the submission of Tender Offers being declared a holiday, the offers will be received up to the appointed time on the next working day. JSAC may, at its discretion, extend this deadline for submission of offers by amending the Tender Documents, in which case all rights and obligations of JSAC and tender previously subject to the deadline will thereafter be subject to the deadline as extended. Telex, cable or facsimile offers will be rejected.

14. Late Tender Offers

Any tender offer received by JSAC after the deadline for submission of tender offer prescribed by JSAC, pursuant to the clause above, will be rejected and/or returned unopened to the Bidder.

15. Preliminary Scrutiny

Prior to the detailed evaluation, the JSAC will determine the substantial responsiveness of each offer to the tender documents. For purposes of these Clauses, a substantially responsive bid is one that conforms to all the terms and conditions of the Tender Documents without material deviations. The JSAC's determination of an offer's responsiveness is to be based on the contents of the tender offer itself without recourse to extrinsic evidence.

The JSAC will scrutinize the offers to determine whether they are complete, whether required technical documentation has been furnished, whether the documents have been properly signed, and whether the offers are in order.

The JSAC will reject a tender offer determined as not substantially responsive for such Bidder and will not be opened.

The JSAC may waive any minor infirmity or irregularity in a tender offer, which does not constitute a material deviation. This shall be binding on all Bidders and the JSAC reserves the right of such waivers.

16. Clarifications of Offers

To assist in the scrutiny, evaluation and comparison of offers, the JSAC may, at its discretion, ask some or all Bidders for technical clarification of their offer.

The request for such clarifications and the response shall be in writing. To speed up the tender process, the JSAC, at its discretion, may ask for any technical clarification to be submitted by means of facsimile by the Bidder. In such cases, original copy of the document describing the technical clarifications must be sent to the JSAC by means of courier/in person.

17. Short-listing of Bidders

The JSAC will short-list technically qualified Bidders and commercial offers of only these qualified Bidders will be opened. The Bidder qualification according to the qualification criteria, qualification and experience for the job of providing services, and track – record of the Bidder, and Compliance of tender conditions and stipulations will form the basis of short-listing.

18. Completion of Compliance of Tender Conditions and Stipulations, Price Comparisons

The JSAC will evaluate Technical and Commercial Offers of Bidders previously short-listed as above and determined to be substantially responsive.

19. Technical Evaluation

The committee consists of

- Director, JSAC
- Deputy Secretary, Department of Information Technology
- Nodal Officer, JRHMS
- Nodal Officer, JSAC
- Finance Officer, JSAC

will do the Technical Evaluation of the tender. The decision of the committee will be final. The Bidders will have to quote for all the items in the Price Schedule. Certificate/Undertaking stating that the Bidder has quoted for all the items prescribed in the price schedule. This certificate should be accompanied with the technical offer. Non-submission of this certificate will be treated as incomplete non-responsive tender and hence will be rejected in the technical scrutiny.

There will be two stage technical bid evaluation. At first stage, the enclosures will be checked for correctness. After evaluation of the documents, all the bidders fulfilling pre qualification criteria will be further evaluated based on their experience, capability and competence following the marking system given below:

Bid Evaluation Criteria for Tender

Group	Sub-Group	Criteria	Marks	Total Marks	
1	I	Methodology proposed for Quality and error free Data Collection and Entry		45	
	A	Methodology and Work Plan (Presentation)	5		
	B	Certification of Error Free work (3 Government\PSU Projects related to Data Entry)		20	
			Yes	20	
			No	0	
	C	Certificate of Completed Work (3 Government\PSU Projects related to Data Entry)		10	10
			Yes	10	
			No	0	
			Bidders Experience in Primary Survey	5	5
			Yes	5	
			No	0	
	D	Bidders Experience in Data Entry		5	5
			3Years	4	
More than 3 Years			5		
2	I	Background and experience of the Key Resources deployed for the project		15	
	A	Project Coordinator (Bachelor in Computer Sciences or its equivalent) Experience in Data Entry work		15	15
			Less than 3 Years	5	
			3 to 5 Years	10	
			5 to 10 Years	15	
3	I	Bidder's Competence		40	
	A	Infrastructure and Manpower	20	20	
	A1	Computers (Certified by CA/Govt. Agency)		10	
			More than 200	10	
			100-200	7	
			50-100	5	
			Less than 50	2	
	A2	Technical Manpower(Diploma in Computer Sciences & Engineering)		10	
			More than 5	10	
			3-5	5	
			Less than 3	2.5	
B	Value of Data Entry Work latest three financial Years (2009-2010), (2010-11) & (2011-12)		20	20	
		35-40 Lakhs	15		
		Above 40 Lakhs	20		
		Total		100	

Qualification Criteria

To qualify in technical bid, a bidder has to secure 75% Marks (75) out of 100. The price bids will be open only of those bidders who secure 75 per cent or more marks in the technical bid evaluation.

20. Evaluation of Commercial Bids

The commercial bids of only technically successful Bidders will be opened and ranking of the Bidders will be done according to the price quoted. The Bidder whose total commercial offer for all items of the price schedule (**Annexure C**) has been determined to be the lowest evaluated offer as detailed above will be awarded the contract.

21. Right to Accept Any Offer and to Reject Any or All Offers

The JSAC reserves the right to accept or reject any tender offer, and to annul the tendering process and reject all tenders at any time prior to award of contract, without thereby incurring any liability towards the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for the JSAC's action.

22. Corrupt or fraudulent Practices

The JSAC requires that the Bidders under this tender observe the highest standards of ethics during the procurement and execution of such contracts. In pursuance of this policy, the JSAC defines the terms set forth as follows:

- a) "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the procurement process or in contract execution.
- b) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or a execution of a contract to the detriment of the JSAC, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial noncompetitive levels and to deprive the JSAC of the benefits of the free and open competition.
- c) The JSAC will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- d) The JSAC will declare a Bidder ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the Bidder has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

23. Signing of Contract

At the same time as the JSAC notifies the successful Bidder that its tender offer has been accepted the JSAC will send the Bidder the Contract Form (**Annexure D**) provided in the Tender Documents, incorporating all agreements between the parties. Within 10 days of receipt of the Contract Form, the successful Bidder shall sign and date the contract and return it to the JSAC.

6. GENERAL CONDITIONS OF CONTRACT

1. Confidentiality

The SP must maintain absolute confidentiality of the documents/data received and any other data/information provided to him for the execution of the work. The bidder should not use the Project data for any purpose other than data entry. The SP must remove/destroy the entire data from his custody after completion of the warranty period (Warranty Period is defined as the period specified in the General Conditions of Contract or Special Conditions of Contract. Following Acceptance of the deliverables during which the SP's warranty obligations in respect of the delivered materials are in force. During the warranty period the SP has to keep all the deliverables in safe custody). If at any stage it is found that the bidder is using the data for any other purposes, stringent legal action will be initiated as per applicable law and the contract will be terminated without assigning any reasons.

2. Use of Documents and Information

- The vendor shall not, without prior written consent from JRHMS/JSAC, disclose/share/use the bid document, contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the JRHMS/JSAC in connection therewith, to any person other than a person employed by the vendor in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- The Vendor shall not, without prior written consent of JRHMS/JSAC, make use of any document or information made available for the project, except for purposes of performing the Contract.
- All project related documents (including this bid document) including Filled Questionnaires, Maps, etc. other than the contract itself, shall remain the property of the JRHMS/JSAC and shall be returned (in all copies) to the JRHMS/JSAC on completion of the Vendor's performance under the contract.

3. Indemnification

The SP shall, at its own expense, defend and indemnify the JSAC against all third-party claims of infringement of intellectual property rights, including patent, trademark, copyright, trade secret or industrial design rights arising from use of the products or any part thereof in the country.

The SP shall expeditiously extinguish any such claims and shall have full rights to defend itself there from. If the JSAC is required to pay compensation to a third party resulting from such infringement, the SP shall be fully responsible there of, including all expenses and court and legal fees. The JSAC will give notice to the SP of any such claim without delay and shall provide reasonable assistance to the SP in disposing of the claim.

The JSAC shall indemnify and defend the SP against all third-party claims of infringement of Intellectual Property Rights, including patent, trademark, copyright, trade secret or industrial design rights arising from the use of any information of Software provided to the SP by the Client under the contract.

4. Performance Guarantee

The performance guarantee should be furnished for an amount of 10% of the contract value, valid up-to 3 months after the date of completion of performance obligations, including warranty obligations, in the format specified in Performance Security Form (**Annexure E**) provided in the tender document or in other format acceptable to the JSAC. Such performance guarantee will be required to be given in the name of the JSAC, Dept. of IT, Govt. of Jharkhand.

The proceeds of the performance guarantees shall be payable to the JSAC as compensation for any loss / penalties / liquidated damages resulting from the SP's failure to complete its obligations under the contract.

The performance guarantee will be discharged by the JSAC and returned to the SP within 90 days following the date of completion.

5. Payment

The method and conditions of payment to be made to the SP under this contract is specified in the **Section 7: Terms of Payment**.

6. Prices

Prices charged for deliverables and Services performed under the Contract shall not be increased from the prices quoted by them in its bid.

7. Taxes and Duties

The SP shall be entirely responsible for all taxes, duties, license fees, and other such levies.

8. Delay in the SP Performance

The SP has to start as per the direction of the JSAC at the designated locations and Services shall be made in accordance with the time schedule prescribed by the JSAC in the Schedule of Requirements.

If at any time during performance of the Contract, the SP should encounter conditions impeding timely delivery or installation of the Systems or performance of the Services, the SP shall promptly notify the JSAC in writing of the fact of the delay, likely duration and its cause(s). As soon as practicable after receipt of the SP notice, the JSAC shall evaluate the situation and may at its discretion extend the time for performance, with or without liquidated damages, and revised implementation plan will be prepared by both parties.

Except as provided under GCC Clause, if SP fails in the performance of its delivery or installation obligations shall render himself liable to the imposition of liquidated damages pursuant to GCC Clause, unless client without the application of liquidated damages agrees upon an extension of time.

9. Liquidated Damages

If the SP fails to deliver goods / Services or install any or all of the systems or if any of the goods/ services fail to gain Acceptance within the period(s) specified in the Contract, the Client shall, without prejudice to its other remedies under the Contract, deduct from the performance security, as liquidated damages, a sum equivalent to the percentage of the Contract price specified in SCC. Once the maximum is reached, the Client may consider termination of the Contract.

If delivered or installed goods and/or Services cannot be put to use without the undelivered goods/Services, the damages will be calculated using the total price of the goods/services that cannot be put to use.

10. Application of LD

Liquidated damages shall be assessed “only with respect to data entry of documents” as per schedule, submission of deliverables and its acceptance”.

11. Termination for Default

The JSAC, without prejudice to any other remedy for breach of Contract, may terminate this Contract in whole or in part by giving 30 days advance notice; if the SP fails to deliver any or all of goods/services within the period(s) specified in the Contract, or within any extension thereof granted by the Client or if he fails to perform any other significant obligations(s) under this contract.

In the event the JSAC terminates the Contract in whole or in part, the JSAC may procure, upon such terms and in such manner, as it seems appropriate, goods/services similar to those undelivered, and the SP shall be liable to the JSAC for any excess costs for those similar goods or Services. However, the SP shall continue performance of the contract to the extent not terminated.

12. Termination for Insolvency

The JSAC may at any time terminate the Contract by giving written notice to the SP if he becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the SP, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Client.

13. Force Majeure

The SP shall not be to liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

For purposes of this Clause, “Force Majeure” means an event beyond the control of the and not involving SP’s fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Client in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

If a Force Majeure situation arises, the SP shall promptly notify the Client in writing of such condition and the cause thereof. Unless otherwise directed by the Client in writing, the SP shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

If an event of Force Majeure continues for a period of one hundred and eighty (180) days or more, the parties may, by mutual agreement, terminate the Contract without either party incurring any further liabilities towards the other with respect to the Contract, other than to effect payment for goods/services already delivered or performed.

14. Applicable law

The contract shall be interpreted in accordance with appropriate Indian laws.

15. No interest for performance Guarantee

No interest shall be paid on the earnest money, security deposit and the amount retained against performance guarantee.

16. Notices

Any notice given by one party to the other pursuant to this contract shall be sent to the other party in writing or by telex, email, cable or facsimile and confirmed in writing to the other party's last known address. A notice shall be effective when delivered or tendered to other party whichever is earlier.

17. Warranty

The SP warrants that the data for a period of three months from the date of submitting the final deliverables to the client and also from the date of its acceptance. During the Warranty Period, the data will be checked, put to use or reuse. Any deviation will be notified immediately.

If the SP, having been notified, fails to remedy the defect(s) within a week time, the Client may proceed to take such reasonable remedial action as may be necessary, at the SP's risk and expense and without prejudice to any other rights, which the Client may have against the SP under the Contract.

18. SP's Obligations

The SP will abide by the job safety, insurance, customs and immigration measures prevalent and laws in force in the Client's country, and will indemnify the Client from all demands or responsibilities arising from accidents or loss of life. The SP will pay all indemnities arising from such incidents and will not hold the Client responsible or obliged.

The SP is responsible for, and obligated to conduct all contracted activities with due care and diligence, in accordance with the Contract and using state of the art methods and economic principles, and exercising all reasonable means to achieve the performance specified in the Contract.

The SP is obliged to work closely with the Client's Project Manager and staff, act within its own authority, and abide by directives issued by the Client that are consistent with the terms of the Contract. SP is responsible for managing the activities of its personnel, and will hold itself responsible for any misdemeanors.

The SP shall appoint an experienced Representative to manage its performance of the Contract within 15 days from Contract signature. The Representative shall be authorized to accept orders and notices on behalf of the SP, and to generate notices and commit the SP to specific courses of action within the scope of the Contract. The Representatives may be replaced only with the prior written consent of the Client.

The SP shall develop the final Project Plan based on Contract requirements, to be submitted to the Client for review and approval within the number of days specified in SCC from the Effective date of the Contract, with all reasonable and necessary input from the Client.

19. Resolution of Disputes

The JSAC and the Vendor shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract.

If after thirty days from the commencement of such informal negotiations, the JSAC and the Vendor have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration.

All questions, disputes or differences arising under and out of, or in connection with the contract, shall be referred to an Arbitrator to be nominated by the JSAC. In the case of the said Arbitrators not agreeing, then the matter will be referred to an umpire to be appointed by the Arbitrators in writing before proceeding with reference. The award of the Arbitrators, and in the event of their not agreeing, the award of the Umpire appointed by them shall be final and binding on the parties. The Arbitration and Conciliation Act, 1996, shall apply to the arbitration proceedings and the venue of the arbitration shall be Ranchi.

20. Legal Jurisdiction

All legal disputes are subject to the jurisdiction of Ranchi courts only.

7. SPECIAL CONDITIONS OF CONTRACT (SCC)

- i. The following Special Conditions of Contract (SCC) shall supplement to the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions of the SCC shall prevail over those in the General Conditions of Contract.
- ii. As has been explained in the scope of the Work, accuracy of data entered is of utmost importance. Therefore, SP will have to put special efforts to ensure that the data entered is accurate to almost 100% accuracy levels.
- iii. Sample Check of data submitted by the agency will be performed by the staff of JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand. The checking would be done through comparison of printed records with the Field Verification.
- iv. The SP will need to develop a programme to find the missing and duplicate records from the entered data. This programme should be run on the entered data to remove the duplicates and addition of missing records.

1. Roles of various parties to the contract

Following is the summary of the roles of SP, JSAC and JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand in the operation of this contract.

Role of the SP

- Entering into agreement with the department and submitting the performance guarantee.
- To survey Govt. Health Facilities as specified in the Scope of Work.
- To do the Entry of the Collected Data through survey on structured format for GIS integration as Specified in the Scope of Work.
- The correct data entry and checking till 100% error free is the responsibility of vendor. After making 100% error free data the prints authenticated by Head of concerned health centre is to be submitted to JSAC.
- To resurvey and reentry of the data for their anomalies, if found during verification.
- To make the data 100% error free.
- Infrastructure establishment with necessary men, machinery etc.
- Insuring all men, machines and material against all risks.
- To implement the project with his own men and material. Subcontracting is not allowed.
- Quality maintenance.
- Handling over the deliverables and obtaining necessary certification and accountability for the same.
- Reporting progress of the work monthly.

Role of the JSAC

- Project Implementation and Coordination
- Entering into an agreement with SP and accepting the performance guarantee.
- Provision of the Data Structure for data entry to the SP.
- GIS Mapping based on GPS data collected by vendor
- GIS data integration after receiving certified Final Data from Vendor

Role of JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand

- Nominating a Nodal Officer for project to coordinate with the SP and the JSAC.
- Providing Support to execute this project in terms of liaisoning with various Govt. Health Facilities.
- Quality Control Checks and Certification
- Ownership of the Final Database

Project Management and Monitoring Committee, vide Letter No. 9/RCH-454/2010-57 dated on 19.5.2012

- Principal Secretary, DoHFW.
- Principal Secretary or his nominated officer Department of Social Welfare.
- Secretary or his nominated officer, DoIT.
- Director, Jharkhand Space Applications Center.
- Director, JRHMS.
- Director, RIMS or his representative.
- Director in Chief, DoHFW.
- State Programme Manager, JRHMS.
- Nodal Officer, JRHMS.
- Nodal Officer, Jharkhand Space Applications Center.
- State Representative, UNICEF.
- Regional Team Leader, WHO.

2. Terms of Payment

The JSAC will release the payments in installments. Payment will be made on monthly basis for the completed work as per the progress of data entry as per the following milestones:

- (i) 80% of the Invoiced amount on submission of the bill certified by JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand for Job completion.
- (ii) 10% of the Invoiced amount after testing and acceptance by the JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand.
- (iii) 10% on completion of the warranty period.

The bills will be submitted to the Director, JRHMS, Dept. of Health and Family Welfare, Govt. of Jharkhand who will certify about the quality/correctness and quantity of the work done (number of records

entered) and forward the bill to JSAC. JSAC will then make payments according to the schedule given above.

3. Penalty

The bidder has to start the setup along with complete equipment within 30 days from the date LOI or 15 days from the Date of entering into contract agreement. In case the bidder fails to start the work within this period, then the JSAC shall be entitled in his opinion to levy the penalty at his discretion not exceeding Rs.500/- per day or part there of.

If the bidder fails to complete the entire data entry work within a period of twelve months from the date of starting the work, for every day of the delay in delivery of the deliverables (i.e. data entry) then, the JSAC at its discretion will levy a penalty of Rs.500/- per day or part there of.

4. Payment Authority

The JSAC will make the payment as per payment terms and conditions.

5. Insurance to men, machine and material

The SP has to insure against all risks on his men, machine and material and provide the evidence before commencing the work to the client.

6. Subcontract

Subcontract is not allowed in any form.

During the program, if found that SP has given subcontract, the contract will be cancelled and implementation cum performance security will be forfeited besides black listing the bidder to participate in any future tender of Government of Jharkhand.

7. Infrastructure arrangement by SP

The SP shall make his own arrangements for infrastructure which includes power, water, and transportation of personnel deployed by him, in addition to the men, machine and material.

ANNEXURE A

TENDER OFFER FORM (TOF)

Date: _____2013

Tender Reference No.: _____

To:
Director,
Jharkhand Space Applications Center
Department of IT, Govt. of Jharkhand
Engineer's Hostel-II, Dhurwa
Ranchi-834004.

Dear Sir,

Having examined the tender documents including all Annexure, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide facility management services in conformity with the said tender documents.

We undertake, if our tender offer is accepted, to commence the services within 30 days calculated from the date of receipt of your Notification of Award / Letter of Intent.

If our tender offer is accepted we will obtain the guarantee of a bank for a sum of 10% of the Contract Price for the due performance of the Contract.

We agree to abide by this tender offer for 90 days and the same shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this tender offer, together with your written acceptance thereof and your notification of award, shall constitute a binding contract between us.

We understand that you are not bound to accept the lowest or any offer you may receive.

Dated this ____ day of _____2013

Signature: _____(In the Capacity of)
_____ Duly authorized to sign the tender offer for and
on behalf of

ANNEXURE B

Bidder's Details

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

	Item	Details
1	Name of the Company/Agency/ Organization	
2	Mailing Address	
3	Telephone	
4	Fax	
5	Turnover of the company	
6	Profit of the company	

ANNEXURE C

Commercial Bid Form (PRICE SCHEDULE)

To be returned in original along with the Bid in ENVELOPE-II

Name of Division:

DD No. ----- Price: Rs. 5000/-

Tender Reference No. _____

**Price should be quoted for a unit Health Facility Center only,
irrespective of categories.**

S.No	Item	Division wise Price (in Rs.)				
		South Chotanagpur	North Chotanagpur	Palamu	Dumka	Kolhan
1	Survey Work for Community Health Centre, Primary Health Centre, Health Sub Centre, Sub- divisional hospitals, District hospitals and Other health centers mentioned in Scope of Work. GPS reading, digital photographs of each Health Facility. Data entry, Supply of first print for check list, final print and softcopy.					

Place:
Date:

**Bidder's signature
and seal.**

Note: The cost inclusive of all applicable taxes and duties and all other costs of the SP.

ANNEXURE D

CONTRACT FORM (CF)

AGGREEMENT MADE this _____ day of _____ Two thousand Thirteen between _____ (hereinafter called "the Service Provider" of the one part and the Jharkhand Space Applications Center (hereinafter called JSAC) of the other part.

WHEREAS the Service Provider has tendered to the JSAC for **SURVEY OF GOVERNMENT HEALTH FACILITIES UNDER JHARKHAND RURAL HEALTH MISSION SOCIETY (JRHMS) AND GPS READING OF EACH HEALTH FACILITY** as per the instructions given in the acceptance of tender at the respective prices or rate mentioned opposite to the said articles in the column provided for the purpose and whereas such tender has been accepted and the contractor has deposited with the Government the sum of Rs. _____ (Rupees _____ only) as security for the fulfillment of this Agreement.

NOW IT IS HEREBY AGREED between the parties hereto as follows:

1. The contractor has accepted the contract on the terms and conditions set out in section under the heading "Conditions of Contract" and other such conditions forming part of the tender notice no. _____ dated _____ which will hold good during period of this agreement. The following shall be the additional documents that will also form part of this contract:
 - i) The Instructions to Bidders included in the Tender Document as above.
 - ii) The Bid submitted by the Contractor.
2. Upon breach by the contractor of any of the conditions of the agreement, the Government may issue a notice in writing, determine and put an end to this agreement without prejudice to the right of the Government to claim damages for antecedent breaches thereof on the part of the Service Provider and also to reasonable compensation for the loss occasioned by the failure of the contractor to fulfill the agreement as certified in writing by the JSAC which certificate shall be conclusive evidence of the amount of such compensation payable by the contractor to the Government.
3. The Service Provider has placed with a Performance Security Deposit for Rs ----- as security for compliance with the Service Provider's performance obligations in accordance with the Contract. Upon the determination of this agreement whether by defluxion of time or otherwise, the Performance Security Deposit shall after the expiration of _____ months from the date of such determination be returned to the Service Provider but without interest and after deducting there from any sum due by the Service Provider to the Government under the terms and conditions of this agreement.

4. This agreement shall remain in force until 3 months after the expiry of the contract period.
5. Notwithstanding anything contained herein or in the tender and acceptance forms contained, the Government shall not be bound to take the whole or any part of the estimated quantity herein or therein mentioned and may cancel the contract at any time upon giving one months notice in writing without compensating the Service Provider.
6. In consideration of the payments to be made by the JSAC to the Service Provider as hereinafter mentioned, the Service Provider hereby covenants with the JSAC to provide the data entry services and to remedy defects therein conformity in all respects with the provisions of the Contract.
7. Notices in connection with the contract may be given by any officer of the Government authorized by the Government.
8. In witness whereof the said _____ has set his hand hereto and Director, JSAC or his authorized representative has on behalf of the Government of Jharkhand affixed his hand and seal thereto the day and year first above written.

Ranchi

Contractor

JSAC

Witness

Witness

ANNEXURE E

PERFORMANCE SECURITY FORM (PSF)

To:
Director,
Jharkhand Space Applications Center
Department of IT, Govt. of Jharkhand
Engineer's Hostel-II, Dhurwa
Ranchi-834004.

WHEREAS _____ (Name of Service Provider) hereinafter called "the Service Provider" has undertaken, purchase of Contract No. _____ dated, _____ 2013 to supply _____ (Description of goods and Services) hereinafter called "the Contract". AND WHEREAS it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Service Provider's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Service Provider a guarantee: THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Service Provider, up to a total of _____ (Amount of the guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Service Provider to be in default under the contract and without cavil or argument, any sum or sums within the limit of _____ as aforesaid, without your needing to prove or to show this grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the 90 days of _____ 2013

Signature and Seal of Guarantors

Date _____

Address: _____

1. Upon breach by the contractor of any of the conditions of the agreement, the Government may issue a notice in writing, determine and put an end to this agreement without prejudice to the right of the Government to claim damages for antecedent breaches thereof on the part of the SP and also to reasonable compensation for the loss occasioned by the failure of the contractor to fulfill the agreement as certified in writing by the Government which certificate shall be conclusive evidence of the amount of such compensation payable by the contractor to the Government.
2. The SP has placed with a Performance Security Deposit for Rs ----- as security for compliance with the SP's performance obligations in accordance with the Contract. Upon the determination of this agreement whether by effluxion of time or otherwise, the Performance Security Deposit shall after the expiration of _____ months from the date of such determination be returned to the SP but without interest and after deducting there from any sum due by the SP to the Government under the terms and conditions of this agreement.
3. This agreement shall remain in force until 3 months after the expiry of the contract period.
4. Notwithstanding anything contained herein or in the tender and acceptance forms contained, the Government shall not be bound to take the whole or any part of the estimated quantity herein or therein mentioned and may cancel the contract at any time upon giving one months notice in writing without compensating the SP.
5. In consideration of the payments to be made by the JSAC to the SP as hereinafter mentioned the SP hereby covenants with the JSAC to provide services for Data Entry/ Scanning and to remedy defects therein conformity in all respects with the provisions of the Contract.
6. The JSAC hereby covenants to pay the SP in consideration of the provision of the Goods and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.
7. Notices in connection with the contract may be given by any Officer of the Government authorized by the Government.
8. In witness whereof the said _____ has set his hand hereto and Director, JSAC or his authorized representative has on behalf of the Government of Jharkhand affixed his hand and seal thereto the day and year first above written.

Ranchi

Witness: CONTRACTOR

1. For JSAC

ANNEXURE F

Various Forms required for establishing eligibility

Name of the SP:

Name of the Project:

Form – P1 (General Information of the SP)

1. **Name of the SP (Company / Firm)** :
2. **Address** :
3. **Telephone Number(s)** : Phone:
Fax:
4. **Email** :
5. **Web-Site** :
6. **Legal Status** :
7. **Date of Establishment** :
8. **Quality Certifications attained by the firm** :
9. **Name of the Contact Person Details for future correspondence** : Name:
Email:
phone:
10. **EMD details** : Rs:
EMD Valid Up to
11. **Proof of purchase of bid document (if purchased), otherwise a demand draft of Rs. 500** : JSAC Receipt No.:
Date of Purchase:

Place:

Date :

**Bidder's signature
and seal.**

Name of the SP:
Name of the Project:

Form – P2

Particulars of Turnover in the last 3 financial years.

(As per audited Accounts)

Year	Turnover of the firm	Profit After Tax
(1)	(2)	(3)
2009-2010		
2010-2011		
2011-2012		

Place:
Date:

**Tenderer's signature
and seal.**

Note:

2. *Please attach audited Balance Sheets and IT return statements that clearly shows and confirms the figures mentioned in columns (2) & (3).*
3. *Provide sufficient evidence to support information provided in the above table otherwise the bid will be treated non-responsive.*

Name of the SP:
Name of the Project:

Form – P3

Project wise details

In respect of Data Entry works under taken during 2009-10, 2010-2011 and 2011-2012

S.No.	Name of the Client	Project Duration		Value of Project in RS.	Brief Description of the Project
		Start Date	Completion Date		
1.					
2.					
3.					
4.					
5.					
6.					
7.					

Place:
Date:

**Bidder's signature
and seal.**

Note:

- a. Provide sufficient evidence such as agreements, work completion certificates to support information provided in the above table.*

Name of the SP:
Name of the Project:

Form – P4

Infrastructure available with the SP as on the date of bid submission date

<i>S.No.</i>	<i>Description</i>	<i>Configuration/ Details</i>	<i>Number of items available</i>
Hardware			
1.	Servers		
2.	CPU		
3.	Scanners		
4.	Printers		
5.	CD Writers		
6.	Backup Devices		
System Software			
1.	Server Software		
2.	CPU OS		
3.	CD Read/Write Software		
4.	Scanning Software		
5.	Compression Software		

Place:
Date:

**Bidder's signature
and seal.**

Proforma for Anganwadi Centers on IPHS

Identification

Name of the State: _____

District: _____

Tehsil/Taluk/Block _____

Name of the Village _____

Name of the Anganbari Centre _____

A.W.C. Code No. _____

Street/House No./Mohalla _____

Nature(Rural/Urban/Tribal) _____

Year of Operationalization _____

Name of the Anganwadi Worker W/o D/o _____

Name of the Helper _____

Date of Data Collection (dd/mm/yyyy) _____

Latitude _____ Longitude _____

Photo Number _____

Name and Signature of the Person Collecting Data

I. Services

S.No.		
1.1.	Population covered (in numbers)	
1.2.	MCH Care including Family Planning	
1.2.1.	Service availability (Yes / No)	
a.	Ante-natal care	
b.	Intranatal care	
c.	Post-natal care	
d.	New born Care	
e.	Child care including immunization	
f.	Family Planning and contraception	
g.	Adolescent health care	
h.	Assistance to school health services	
i.	Facilities under Janani Suraksha Yojana	
j.	Treatment of minor ailments	
k.	First aid (specify)	
1.2.2.	Availability of specific services (Yes / No)	

a.	Does the doctor visit the Sub centre at least once in a month?	
b.	Is the day and time of this visit fixed?	
c.	Are the residents of the village aware of the timings of the doctor's visit?	
d.	Does the Health Assistant (male) or LHV visit the Sub Centre at least once a week?	
e.	Is the Antenatal care (Inj. T.T, IFA tablets, weight and BP checkup) provided by those in the Sub centre?	
f.	Is the facility for referral of complicated cases of pregnancy / delivery available at Sub centre for 24 hours?	
g.	Does the ANM/any trained personnel accompany the woman in labor to the referred	
h.	Are the Immunization services as per Government schedule provided by the Sub centre	
i.	Is the ORS for prevention of diarrhea and dehydration available in the Subcentre?	
j.	Is the treatment of minor illness like fever, cough, cold, worm disinfestation etc. available in the Sub centre	
k.	Is the facility for taking Peripheral blood smear in case of fever for detection available in the Sub centre?	
l.	Are the contraceptive services like insertion of Copper-T, distributing Oral contraceptive pills or condoms provided by the Sub centre?	
m.	Is it a DOT centre?	
1.3.	Other fuctions and services performed (Yes / No)	
a.	Disease surveillance	
b.	Control of local endemic diseases	
c.	Promotion of sanitation	
d.	Field visits and home care	
e.	National Health Programmes including HIV/AIDS control programes	
1.4.	Monitoring and Supervision activities (Yes / No)	
a.	Training of traditional birth attendants and ASHA	
b.	Monitoring of Water quality in the village	
c.	Watch over unusual health events	
d.	Coordinated services with AWWs, ASHA, Village Health and Sanitation Committee, PRIs	
e.	Coordination and supervision of activities of ASHA	
f.	Proper maintance of records and registers	
g.	Is there a Village Health Plan / Sub Centre Plan?	
h.	Is the scheme of ASHA implemented in Sub Centre?	

II. Manpower

S.No.	Personnel	Existing	Recommended	Current Availability at Sub Centre (Indicate Numbers)	Remarks / Suggestions / Identified Gaps
2.1.	Health Worker (Female)	1	1 or 2 (Optional)		
2.2.	Health Worker (Male)	1	1 or 0 (optional; may be replaced by female health worker)		
2.3.	Voluntary worker to keep the Sub Centre clean and assisting ANM. She is paid by the ANM from her contingency fund @ Rs. 100 per month	1 (optional)	1 (optional)		

III. Physical Infrastructure (As per specifications)

S.No.		Current Availability at Sub Centre	If available, area in Sq. mts.)	Remarks / Suggestions / Identified Gaps
3.1.	Location			
a.	Where is this Sub Centre located?			
	Within Village Locality			
	Far from village locality			
	If far from locality specify in km			
b.	Whether located at an easily accessible area? (Yes/No)			
c.	The distance of Sub Centre (in Kms.) from the remotest village in the coverage area			
d.	Travel time to reach the Sub Centre from the remotest place in the coverage area			
e.	The distance of Sub Centre (in Kms.) from the PHC			
f.	The distance of Sub Centre (in Kms.) from the CHC			
3.2.	Building			
a.	Is a designated government building available for the Sub Centre? (Yes / No)			
b.	If there is no designated government building, then where does the Sub Centre located			
	Rented premises			
	Other government building			
	Any other specify			
c.	Area of the building (Total area in Sq. mts.)			
d.	What is the present condition of the existing building			
e.	What is the present stage of construction of the building			

	Construction complete			
	Construction incomplete			
f.	Compound Wall / Fencing (1-All around; 2-Partial; 3-None)			
g.	Condition of plaster on walls (1- Well plastered with plaster intact every where; 2- Plaster coming off in some places; 3- Plaster coming off in many places or no plaster)			
h.	Condition of floor (1- Floor in good condition; 2- Floor coming off in some places; 3- Floor coming off in many places or no proper flooring)			
i.	Whether the cleanliness is Good / Fair / Poor?(Observe)			
j.	Are any of the following close to the Sub Centre? (Observe) (Yes/No)			
i.	Garbage dump			
ii.	Cattle shed			
iii.	Stagnant pool			
iv.	Pollution from industry			
k.	Is boundary wall with gate existing? (Yes / No)			
3.3.	Prominent display boards in local language (Yes/No)			
3.4.	Separate public utilities for males and females (Yes/No)			
3.5.	Suggestion / complaint box (Yes/No)			
3.6.	Labour room			
a.	Labour room available? (Yes/ No)			
b.	If labour room is present, are deliveries carried out in the labour room?			
	Yes			
	No			
	Sometimes			
c.	If labour room is present, but deliveries not being conducted there, then what are the reasons for the same?			
	Staff not staying			
	Poor condition of the labour room			
	No power supply in the labour room			
	Any other specify			
3.7.	Clinic Room			
3.8.	Examination room			
3.9.	Water supply			
a.	Source of water (1- Piped; 2- Bore well/ hand pump / tube well; 3- Well; 4- Other (specify))			
b.	Whether overhead tank and pump exist (Yes / No)			
c.	If overhead tank exist, whether its capacity sufficient? (Yes/No)			
d.	If pump exist, whether it is in working condition? (Yes / No)			
3.10.	Waste disposal			
	How the medical waste disposed off (please specify)?			
3.11.	Electricity			
	Regular electric supply available? (Yes / No)			
3.12.	Communication facilities			
a.	Telephone (Yes/No)			
3.13.	Transport facility for movement of staff (Yes / No)			
3.14.	Residential facility for the staff	Current Availability at Sub Centre	If available, area in Sq. mts.)	If available, whether staff staying or not?
	Health Worker (Female)			
3.15.	Whether Health Worker (Male) available in the Sub Centre?			
3.16.	Is he staying at Sub Centre Head Quarter village? (Yes / No)			

IV. Equipment (As per list)

Equipment	Available	Functional	Remarks / Suggestions / Identified Gaps

V. Drugs (As per essential drug list)

Drug	Available	Remarks / Suggestions / Identified Gaps

VI. Furniture

S.No.	Item	Current Availability at Sub Centre	If available, numbers	Remarks / Suggestions / Identified Gaps
6.1.	Examination Table			
6.2.	Writing Table			
6.3.	Armless chairs			
6.4.	Medicine chest			
6.5.	Labour table			
6.6.	Wooden screen			
6.7.	Foot step			
6.8.	Coat rack			
6.9.	Bed side table			
6.10.	Stool			
6.11.	Almirahs			
6.12.	Lamp			
6.13.	Side wooden racks			
6.14.	Fans			
6.15.	Tube lights			
6.16.	Basin stand			
6.17.	Buckets			
6.18.	Mugs			
6.19.	Kerosene stove			
6.20.	Sauce pan with lid			
6.21.	Water receptacle			
6.22.	Rubber / plastic shutting			
6.23.	Talquist Hb scale			
6.24.	Drum with tap for storing water			
6.25.	Others (specify)			

VII. Quality Control

S.No.	Particular	Whether functional / available as per norms	Remarks
7.1.	Citizen's charter in local language(Yes/No)		

7.2.	Internal monitoring: supportive supervision and record checking at periodic intervals by the male and female health supervisors from PHC (at least once a week) and by MO (at least once in a month)		
7.3.	External monitoring: Village health and sanitation committee, evaluation by independent external agency		
7.4.	Availability of various guidelines issued by GOI or State Govt. (specify)		

Proforma for Other Health Centers on IPHS

Identification

Name of the State: _____

District: _____

Tehsil/Taluk/Block _____

Name of the Village _____

Name of the Other Health Centre _____

Street/House No./Mohalla _____

Nature(Rural/Urban/Tribal) _____

Date of Data Collection (dd/mm/yyyy) _____

Latitude _____

Longitude _____

Photo Number _____

Name and Signature of the Person Collecting Data

I. Services

S.No.		
1.1.	Population covered (in numbers)	
1.2.	MCH Care including Family Planning	
1.2.1.	Service availability (Yes / No)	
a.	Ante-natal care	
b.	Intranatal care	
c.	Post-natal care	
d.	New born Care	
e.	Child care including immunization	
f.	Family Planning and contraception	
g.	Adolescent health care	
h.	Assistance to school health services	
i.	Facilities under Janani Suraksha Yojana	
j.	Treatment of minor ailments	
k.	First aid (specify)	
1.2.2.	Availability of specific services (Yes / No)	
a.	Does the doctor visit the Sub centre at least once in a month?	
b.	Is the day and time of this visit fixed?	
c.	Are the residents of the village aware of the timings of the doctor's visit?	
d.	Does the Health Assistant (male) or LHV visit the Sub Centre at least once a week?	

e.	Is the Antenatal care (Inj. T.T, IFA tablets, weight and BP checkup) provided by those in the Sub centre?	
f.	Is the facility for referral of complicated cases of pregnancy / delivery available at Sub centre for 24 hours?	
g.	Does the ANM/any trained personnel accompany the woman in labor to the referred	
h.	Are the Immunization services as per Government schedule provided by the Sub centre	
i.	Is the ORS for prevention of diarrhea and dehydration available in the Subcentre?	
j.	Is the treatment of minor illness like fever, cough, cold, worm disinfestation etc. available in the Sub centre	
k.	Is the facility for taking Peripheral blood smear in case of fever for detection available in the Sub centre?	
l.	Are the contraceptive services like insertion of Copper-T, distributing Oral contraceptive pills or condoms provided by the Sub centre?	
m.	Is it a DOT centre?	
1.3.	Other fuctions and services performed (Yes / No)	
a.	Disease surveillance	
b.	Control of local endemic diseases	
c.	Promotion of sanitation	
d.	Field visits and home care	
e.	National Health Programmes including HIV/AIDS control programes	
1.4.	Monitoring and Supervision activities (Yes / No)	
a.	Training of traditional birth attendants and ASHA	
b.	Monitoring of Water quality in the village	
c.	Watch over unusual health events	
d.	Coordinated services with AWWs, ASHA, Village Health and Sanitation Committee, PRIs	
e.	Coordination and supervision of activities of ASHA	
f.	Proper maintance of records and registers	
g.	Is there a Village Health Plan / Sub Centre Plan?	
h.	Is the scheme of ASHA implemented in Sub Centre?	

II. Manpower

S.No.	Personnel	Existing	Recommended	Current Availability at Sub Centre (Indicate Numbers)	Remarks / Suggestions / Identified Gaps
2.1.	Health Worker (Female)	1	1 or 2 (Optional)		
2.2.	Health Worker (Male)	1	1 or 0 (optional; may be replaced by female health worker)		
2.3.	Voluntary worker to keep the Sub Centre clean and assisting ANM. She is paid by the ANM from her contingency fund @ Rs. 100 per month	1 (optional)	1 (optional)		

III. Physical Infrastructure (As per specifications)

S.No.		Current Availability at Sub Centre	If available, area in Sq. mts.)	Remarks / Suggestions / Identified Gaps
3.1.	Location			
a.	Where is this Sub Centre located?			
	Within Village Locality			
	Far from village locality			
	If far from locality specify in km			
b.	Whether located at an easily accessible area? (Yes/No)			
c.	The distance of Sub Centre (in Kms.) from the remotest village in the coverage area			
d.	Travel time to reach the Sub Centre from the remotest place in the coverage area			
e.	The distance of Sub Centre (in Kms.) from the PHC			
f.	The distance of Sub Centre (in Kms.) from the CHC			
3.2.	Building			
a.	Is a designated government building available for the Sub Centre? (Yes / No)			
b.	If there is no designated government building, then where does the Sub Centre located			
	Rented premises			
	Other government building			
	Any other specify			
c.	Area of the building (Total area in Sq. mts.)			
d.	What is the present condition of the existing building			
e.	What is the present stage of construction of the building			
	Construction complete			
	Construction incomplete			
f.	Compound Wall / Fencing (1-All around; 2-Partial; 3-None)			
g.	Condition of plaster on walls (1- Well plastered with plaster intact every where; 2- Plaster coming off in some places; 3- Plaster coming off in many places or no plaster)			

h.	Condition of floor (1- Floor in good condition; 2- Floor coming off in some places; 3- Floor coming off in many places or no proper flooring)			
i.	Whether the cleanliness is Good / Fair / Poor?(Observe)			
j.	Are any of the following close to the Sub Centre? (Observe) (Yes/No)			
i.	Garbage dump			
ii.	Cattle shed			
iii.	Stagnant pool			
iv.	Pollution from industry			
k.	Is boundary wall with gate existing? (Yes / No)			
3.3.	Prominent display boards in local language (Yes/No)			
3.4.	Separate public utilities for males and females (Yes/No)			
3.5.	Suggestion / complaint box (Yes/No)			
3.6.	Labour room			
a.	Labour room available? (Yes/ No)			
b.	If labour room is present, are deliveries carried out in the labour room?			
	Yes			
	No			
	Sometimes			
c.	If labour room is present, but deliveries not being conducted there, then what are the reasons for the same?			
	Staff not staying			
	Poor condition of the labour room			
	No power supply in the labour room			
	Any other specify			
3.7.	Clinic Room			
3.8.	Examination room			
3.9.	Water supply			
a.	Source of water (1- Piped; 2- Bore well/ hand pump / tube well; 3- Well; 4- Other (specify))			
b.	Whether overhead tank and pump exist (Yes / No)			
c.	If overhead tank exist, whether its capacity sufficient? (Yes/No)			
d.	If pump exist, whether it is in working condition? (Yes / No)			
3.10.	Waste disposal			
	How the medical waste disposed off (please specify)?			
3.11.	Electricity			
	Regular electric supply available? (Yes / No)			
3.12.	Communication facilities			
a.	Telephone (Yes/No)			
3.13.	Transport facility for movement of staff (Yes / No)			
3.14.	Residential facility for the staff	Current Availability at Sub Centre	If available, area in Sq. mts.)	If available, whether staff staying or not?
	Health Worker (Female)			
3.15.	Whether Health Worker (Male) available in the Sub Centre?			
3.16.	Is he staying at Sub Centre Head Quarter village? (Yes / No)			

IV. Equipment (As per list)

Equipment	Available	Functional	Remarks / Suggestions / Identified Gaps

V. Drugs (As per essential drug list)

Drug	Available	Remarks / Suggestions / Identified Gaps

VI. Furniture

S.No.	Item	Current Availability at Sub Centre	If available, numbers	Remarks / Suggestions / Identified Gaps
6.1.	Examination Table			
6.2.	Writing Table			
6.3.	Armless chairs			
6.4.	Medicine chest			
6.5.	Labour table			
6.6.	Wooden screen			
6.7.	Foot step			
6.8.	Coat rack			
6.9.	Bed side table			
6.10.	Stool			
6.11.	Almirahs			
6.12.	Lamp			
6.13.	Side wooden racks			
6.14.	Fans			
6.15.	Tube lights			
6.16.	Basin stand			
6.17.	Buckets			
6.18.	Mugs			
6.19.	Kerosene stove			
6.20.	Sauce pan with lid			
6.21.	Water receptacle			
6.22.	Rubber / plastic shutting			
6.23.	Talquist Hb scale			
6.24.	Drum with tap for storing water			
6.25.	Others (specify)			

VII. Quality Control

S.No.	Particular	Whether functional / available as per norms	Remarks
7.1.	Citizen's charter in local language(Yes/No)		
7.2.	Internal monitoring: supportive supervision and record checking at periodic intervals by the male and female health supervisors from PHC (at least once a week) and by MO (at least once in a month)		

7.3.	External monitoring: Village health and sanitation committee, evaluation by independent external agency		
7.4.	Availability of various guidelines issued by GOI or State Govt. (specify)		