

Dilip Kumar Thakur

Ph. No:- 0651-2401719; Email: dilipkumar.thakur@gmail.com

EDUCATIONAL QUALIFICATION

- ❖ Bachelor of Science in Information Technology (**B.Sc.IT**) from Ranchi University, Ranchi in the year 2005 securing First Division.
 - ❖ Intermediate Science (**I.Sc**) from Jharkhand Intermediate Education Council, Ranchi in the year 2002 securing Second Division.
 - ❖ Matriculation from Bihar School Examination Board, Patna in the year 2000 securing Second Division.
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PROFESSIONAL CREDENTIALS

1. **Microsoft Certified System Administrator (MCSA).**
2. Adv. **IIHT** certified Global Engineer (**Adv. ICGE**)

Course Curriculum: -

1. Software Applications.
 2. Basic of Electronics.
 3. A+ Hardware
 4. Network Core Technology (Network+)
 5. NT
 6. RHCE
 7. CCNA
 8. MCSA 2003
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IT SKILL SET

1. **Networking** : LAN Concepts, Configuration of Cables & Devices, Network Topology, Inter networking, Layer-2 Switching, Internet protocols IPv4 Addressing,
 2. **Platforms** : Windows 7, Windows 2008, Windows Vista, Win2003, Win9X, Win98, WinNT, Win2000 Server, MS-Dos
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PROFICIENCY FORTE

TECHNICAL

Networking

1. Maintaining the network infrastructure, installation, migration & configuration of network clients, commissioning Broadband / Leased Line, managing uptime of Networks.

Hardware

Maintenance of computer hardware devices, printer, plotter, scanner etc.

Software

Installation of operating system (Microsoft OS, Linux.) and required Softwares.

Technical Support / Troubleshooting

1. Addressing performance bottlenecks and ensuring maximum network uptime.
2. Assisting in implementation of the Network; inclusive of commissioning, testing, and troubleshooting of all problems and conflicts. Suggesting improvements in operations/processes to make system foolproof.
3. Conducting Periodic reviews with the customer, analyze calls and their trends to take proactive measures to reduce complaints and grievances.
Proficient in setting up & Networking Devices Administration.
4. Adept at mapping client's requirements, custom designing solutions & troubleshooting problems for complex information systems management.
5. Well versed with Programming Languages, Networking Activities; other Platforms.

CAREER HIGHLIGHTS

- **Worked with Glodyne Technoserv Ltd., Ranchi as Customer support Engineer .**

It's a Global Service Provider in Networking, Software support

1. Successfully handling the broadband circuit commissioning & trouble shooting for Jharkhand Government IT Project (JAPIT) leased Line circuits commissioning, testing and troubleshooting of all the (2Mbps and 512Kbps).

2. LAN maintenance for all the location of JAPIT .

- **Currently working with Jharkhand Space Application Center, Ranchi as Computer Assistant (Hardware).**

1. Successfully handling the computer hardware and related problem.
 2. Maintenance of Local Area Network
 3. Maintenance of all the systems in the organization.
 4. Formatting of systems time to time
 5. Installation of O/S(2000/XP/vista/windows 7) and service pack.
 6. Installation of windows server 2003/2008.
 7. Installation of office 2003/2007.
 8. Installation of Remote sensing and GIS software.
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PERSONAL DETAILS

Name:- **Dilip Kumar Thakur**
Father's Name: - **Sri Ramnath Thakur**
Mother's Name: - **Smt. Sohwati Devi**

Address

Present Address:-

C/o:- Ashok kumar Singh
Swastik Bhawan, Hawaii Nager
Road No:-06, Hatia, Ranchi-834003
Jharkhand

E-mail: dilipkumar.thakur@gmail.com

Date of Birth: - Jan 23 1985

Sex: - Male

Nationality: - Indian

Marital Status: - unmarried

Dilip Kumar Thakur