



2022

CITIZEN CHARTER - 2022

**Jharkhand Space Applications Center
Dept. of Information Technology & e-Governance
Government of Jharkhand**

CITIZEN CHARTER

1. Our Vision

Jharkhand Space Applications Centre (JSAC) was established in collaboration with ISRO in May 2003 and functioning as an autonomous body under the Dept. of IT, Govt. of Jharkhand. The functions and duties of JSAC are to act as a nodal agency to collect, create, update and develop database related to natural resources and to provide the geo-spatial support and solution to the various government departments and other organizations in the field of development planning and e-Governance solutions. Further, JSAC helps to utilize satellite communication for Education, Training, Health and Village Resource dissemination for the development of Jharkhand State.

2. Our Clients

JSAC facilitates their services to state State and Central Government departments, Private & Multinational Companies, NGOs, Universities and Colleges. We are more concentrate to the services to State Government Departments.

3. Our Activities

- Preparation of Natural Resource Inventory and mapping for the State using Space Technology inputs.
- Creation of Geographical Information System (GIS) database for the State and make it available to all departments/users of the State.
- To work as Nodal Agency in the field of Space Technology Applications through Remote Sensing, GIS-GPS & Satellite communications, etc., for Jharkhand State.
- To Organize National / Regional workshops, seminars, symposia and awareness programs in the use of space technology for the development of the State.
- To Interact with State Government, Industry and Academy so as to promote research activities in the Center.

4. Services Provided by Jharkhand Space Applications Center

- A. To assess the Remote Sensing and GIS Applications needs of various resources /developmental sectors of the State and to coordinate the Remotely sensed data requirements of the State.

- B. To establish, maintain and provide for use by various departments /organizations /agencies in the State, the centralized visual as well as digital Remote Sensing data analysis/interpretation facilities
- C. To acquire and maintain a library of Remotely Sensed data for and of relevance to the State of Jharkhand
- D. To undertake and coordinate short-term and long-term Remote Sensing surveys/application projects in various resources/developmental areas
- E. To act as nodal agency in the State for all Remote Sensing and GIS activities
- F. To assist and provide consultancy services to departments/agencies in applications areas, sales and procurement of data products, devising appropriate techniques for execution of projects, etc.
- G. To assist user departments/organizations/agencies for the implementation of Remote Sensing and GIS survey results to evaluate their utility
- H. To interact, liaise, cooperate and collaborate with Indian Space Research Organization, Dept. of Space, Govt. of India and their various branches as well as other national and international organizations in the field of Remote Sensing & GIS applications
- I. To develop an efficient data acquisition and retrieval system to act as repository (data bank) of various natural resources data relating to Remote Sensing applications of relevance to the State
- J. To organize training facilities, lectures, seminars, workshops and symposia for promotion of the Remote Sensing and GIS Technology in efficient management of natural resources
- K. To publish and disseminate the results of Remote Sensing and GIS based investigations carried out by the Center
- L. To acquire and maintain a library of relevant information, maps and ground data

- M. To undertake, promote, guide, coordinate and aid research & development in the field of Remote Sensing and GIS
- N. To establish an operational satellite communications application segment for the Jharkhand State. Towards this, the following activities, apart from others as required, would be taken up:
- i. Undertake developmental communication programs in the State using communication satellite to assist education, health, social welfare, rural development and other developmental activities
 - ii. Provide distance education, i.e. tele-education and distance health i.e. tele-medicine including training facility and undertake relevant programs in the State
 - iii. Promote establishment of a wide-area satellite-based data network and assist computer communications, videoconference, voice and data transfer in the State
- O. Undertake any other activity in the interest of the Center and promotion of Space Technology inputs for the State as well as whole of India.

5. Our Address

Jharkhand Space Application Center
2nd Floor, Engineer's Hostel-1
Dhurwa, Ranchi-834004,
Phone: 0651-2401719
e-mail: directorjsac@gmail.com

6. Whom to Contact

Public Grievance and Complaints

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7. NOTICE

We, the public servants of India do hereby solemnly pledge that we shall continuously strive to bring about integrity and transparency in all spheres of our activities. We also pledge that we shall work unstintingly for eradication of corruption in all spheres of life. We shall remain vigilant and work towards the growth and reputation of organization in all spheres of Life. Through our collective efforts, we shall bring Pride to our organizations and Provide value-based service to our Countrymen. We shall do our Duty conscientiously and Act without Fear or Favour.

This Office is thus committed to maintaining the highest level of ethics in its working, towards achieving the above objective.

All are requested:

- ✓ *Not to pay bribe*
- ✓ *If anybody in this office asks for Bribe; Or*
- ✓ *If you have any information on Corruption;*
- ✓ *Or if you are a victim of Corruption*

You may complain to

The Director
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